

Patil Wada – Policies & Rules

***Reservations & Check-in Policy:**

- **Check-in: 11:00 AM | Check-out: 10:00 AM**
- **All guests must present valid photo identification at check-in, as required by government regulations. Acceptable IDs include **Aadhar Card, Driving License, Voter ID Card, or Passport**. Please note, PAN cards are not accepted.**

***Pets Policy:**

- **Patil Wada is not pet-friendly. Guests traveling with pets should refrain from booking.**

***Payment Policy:**

- **Accepted payment methods: Visa, MasterCard, Cash, UPI, and Bank Transfer.**
- **Full payment for accommodation is required at the time of check-in.**
- **GST and applicable taxes will be charged as per government regulations.**

***Booking Extension Policy:**

- **Extensions are subject to room availability at the prevailing rate at the time of request, not the original booking rate.**
- **Children aged 8 and above will be charged at the adult rate.**
- **For each additional person beyond the initial 7, there is an extra charge of 1,300 per person.**

***Cancellation / Refund Policy:**

- **No refunds are provided.**

***Illicit Activity:**

- **The resort reserves the right to report any suspected illegal activity to authorities and refuse service to anyone involved.**
- **The resort also reserves the right to enter any guestroom or area if there is suspicion of illegal activity or concerns for guest/staff safety.**
- **The following are strictly prohibited within the resort premises: Smoking, Alcohol, Gambling, Prostitution, Contraband Goods, Drugs, etc.**

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***Guest's Obligations:**

- **By booking with us, you agree to comply with the resort's terms and conditions, including all charges, fees, and taxes.**
- **Violation of any resort policies may result in the cancellation of your reservation, forfeiture of any paid amounts, and charges for additional costs incurred due to such violations.**

***Damage to Rooms & Public Spaces:**

- **Guests will be charged for any damage or loss to property within the room or public spaces, at the discretion of the management.**

***Safes, Lost & Found, Personal Property:**

- **The resort is not liable for theft, loss, or damage to personal property unless caused by gross negligence on the part of the resort or its staff.**

***Guest Risk Policy:**

- **The resort management is not responsible for any personal injury or loss experienced by guests.**

***Housekeeping:**

- **For safety reasons, housekeeping will not service rooms while guests are present. Housekeeping is available daily up until 2:00 PM. Please notify our Housekeeping Supervisor if you wish to schedule a specific time for service.**

***Force Majeure:**

- **The resort is not liable for any changes or cancellations due to events beyond its control, including but not limited to acts of God, natural disasters, wars, strikes, terrorist activities, or government regulations.**

***Consumption of Alcohol:**

- **As per Maharashtra Government policy, personal liquor may only be consumed in designated guest rooms.**
- **Consumption of personal liquor is not allowed in public areas, special venues, terraces, or halls.**



Thank You